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# Scenario Thinking as the Main Tool of Strategic Thinking in the Information Age

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#### **Scenario Thinking in the Information Age**

- Scenario thinking is strategic thinking for the information age
  - One scenario strategies of industrial age are substituted by multiply alternative scenario strategies
- Emergence of scenario thinking has same timing as emergence of information age

#### **Scenario Thinking in the Information Age**

• Emergence of scenario thinking is response to growing uncertaity of emerging information age

Scenarios are about freedom and choices

Scenarios are about choices of future and present

#### **Strategic Thinking**

- Industrial Age
- Forecasting
- Technological Forecasting
- Prognosing
- Trend Extrapolation
- Modelling
- Strategic Planning
- Strategic Analysis

- Information Age
- Scenario Thinking
- Scenario Writing
- Scenario Planning
- Scenario Designing
- Long View
- Mental Maps
- Wild Cards
- Assumption Based Planning
- War Gaming
- Learning Organization
- Robust Strategies
- Puzzle Paradigm

#### Scenario Thinkers

- Herman Kahn
- Pierre Wack
- Gill Ringland
- Miriam Galt
- Jerome Glenn
- Theodore Gordon
- Liam Fahey
- Robert Randall
- Chantel Ilbury
- Clem Sunter
- Diana Scearce
- John Petersen

- Peter Schwartz
- James Ogilvy
- Lawrence Wilkinson
- Napier Collyns
- Art Kleiner
- Kees van der Heijden
- Adam Kahane
- Ged Davis
- Michel Godet
- Andrew Marshall
- Katherine Fulton
- Max More

#### **Strategic Thinkers**

- Herman Kahn
- Ossip Flechtheim
- Buckminster Fuller
- Daniel Bell
- Yoneji Masuda
- Alvin Toffler
- John Naisbitt
- Pierre Wack
- Peter Schwartz
- James Ogilvy
- Arie de Geus

- John Petersen
- Jerome Glenn
- Peter Senge
- Napier Collyns
- Lawrence Wilkinson
- Art Kleiner
- Stewart Brand
- Andrew Marshall
- Arthur Cebrowski
- John Garstka
- Thomas Barnett

# Scenario Thinking Organizations

- RAND Corporation
- Hudson Institute
- SRI International
- Royal / Dutch Shell
- Batelle
- Global Business Network
- Arlington Institute
- World Economic Forum
- CIA NIC

- Millennium Project of AC/UNU
- Net AssessmentOffice DoD
- Club of Rome
- Global ScenarioGroup
- Chatham House
- IDON
- RAND PardeeCenter

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- Herman Kahn: Thinking about the Unthinkable.
   1962
- Herman Kahn: On Escalation. Metaphors and Scenarios. 1965
- Herman Kahn, Anthony Wiener: The Year 2000. A Framework for Speculation on the Next Thirty-Three Years. 1967
- Daniel Bell: The Coming of Postindustrial Society.
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- Donald Michael: On Learning to Plan and Planning to Learn. 1973

- Pierre Wack: Scenarios: The Gentle Art of Reperceiving. 1984
- Pierre Wack: Scenarios: Shooting the Rapids.
   Harvard Business Review. 1985
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- Lawrence Wilkinson: How to Build Scenarios ? 1995

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- Art Kleiner: The Age of Heretics. Heroes, Outlaws, and the Forerunners of Corporate Change.1996
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- Eamonn Kelly, Peter Leyden and Members of Global Business Network: What's Next? Exploring the New Terrain for Business. 2002

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- Miriam Galt et al.: Idon Scenario Thinking. How to Navigate Uncertainty of Unknown Future. 1997
- Liam Fahey, Robert Randall: Learning from the Future. Competitive Foresight Scenarios Advantage Through Scenario Planning. 1998
- Gill, Ringland: Scenario Planning. Managing for the Future.1998

- John Petersen: Out of the Blue. How to Anticipate Wild Cards and Big Future Surprises. 1999
- Michel Godet: Creating Futures. Scenario Planning as a Strategic Management Tool. 2001
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- Rober Lempert, Steven Popper, Steven Bankes: Shaping the Next One Hudred Years. 2003
- Diana Scearce, Katherine Fulton: What If? The Art of Scenario Thinking for Nonprofits. 2004
- Jerome Glenn, Theodore Gordon: Future Research Methodology 1.0, 2.0, 3.0, 1999, 2003, 2009

#### Milestones of Scenario Thinking

- 1950 Herman Kahn started and developed scenario techniques at RAND Corporation
- 1956 Emerging information society in United States
- 1960 Herman Kahn founded Hudson Institute
- 1960 Several Herman Kahn's books on scenario thinking
- 1970 Warning scenarios of Club of Rome
- 1970-1980 Developing scenario thinking and scenario planning at Royal / Dutch Shell
- 1984 Pierre Wack's articles on scenario planning
- 1987 Foundation of Global Business Network by Peter Schwartz, Jay Ogilvy, Napier Collyns, Stewart Brand and Lawrence Wilkinson
- 1990 Emerging World Wide Web

#### **Milestones of Scenario Thinking**

- 1995 Wired Magazine Scenarios Special Edition
- 1997 The Millennium Project of AC/UNU started
- 1997 State of the Future reports published every year
- 1999 Future Research Methods 1.0 edited by Jerome Glenn
- 1999 Out of the Blue How to Anticipate Wild Cards and Big Future Surprises by John Petersen
- 2003 Future Research Methods 2.0 by Jerome Glenn and Theodore Gordon
- 2004 Pentagon's 2020 warning scenario by Peter Schwartz and Doug Randall
- 2009 Future Research Methodology Version 3.0 by Jerome Glenn and Theodore Gordon
- 2010 Global Governance 2025 scenarios by NIC CIA

#### **What Are Scenarios**

- Scenarios are stories
- Scenarios are maps of the future
  - Scenarios are mental maps
  - Scenarios are mental models
    - Scenarios are narratives
      - Scenarios are pictures
      - Scenarios are models
  - Scenarios are sets of indicators
    - Scenarios are tools
      - Scenarios are art

#### **What Are Scenarios**

- Scenarios are the powerful vehicles for challenging our mental models about the world.
  - Peter Schwartz
- Scenarios are a tool for helping us to take a long view in a world of great uncertainty.
  - Peter Schwartz
- Scenarios are stories about the way the world might turn out tomorrow, stories that can help us recognize and adapt to changing aspects of our present environment.
  - Peter Schwartz

#### **What Are Scenarios**

- Scenarios are attempts to describe in some detail a hypotethical sequence of events that could lead plausibly to the situation envisaged.
  - Herman Kahn
- Scenario is a tool for ordering one's perceptions about alternative future environments in which one's decisions might be playede out.
  - Peter Schwartz
- Scenario is a set of organized ways for us to dream effectively about our future.
  - Peter Schwartz

#### What Is Scenario Planning

- Scenario planning is about making choices today with an understanding of how they might turn out.
  - Peter Schwartz
- Scenarios liberated planning from the traditional predict and control approach. They are not accurate forecasts, they are, as Kahn said, thinking tools.
  - Kees van der Heijden

## Steps to Developing Scenarios Peter Schwartz's Method

- Step One: Identify Focal Issue or Decision
- Step Two: Key Forces in the Local Environment
- Step Three: Driving Forces
- Step Four: Rank by Importance and Uncertainty
- Step Five: Selecting Scenario Logic
- Step Six: Fleshing Out the Scenarios
- Step Seven: Implication
- Step Eight: Selection of Leading Indicators and Signposts
  - Peter Schwartz: The Art of Long View

### Scenario Thinking — 5 Phases According to Diana Scearce and Katherine Fulton

- Phase One: Orient Interviews, Focal Issues
- Phase Two: Explore Critical Uncertainties, Predetermined Element
- Phase Three: Synthesize Scenario Framework, Scenarios
- Phase Four: Act Implications, Strategic Agenda
- Phase Five: Monitor Leading Indicators, Monitoring System

#### Europe 2036

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**Nation State** N D U S **Puzzle Europe Europe of Conflicts** R A **Europe of Alliances Superpower Europe** S 0 C 三 **Market State** 

#### **Europe 2036 Wild Card Scenarios**

- Economic Conflict with USA
- Economic Conflict with China
- War Conflict within European Union
  - War Conflict with Russia
- War Conflict with Islamic Countries
- War Conflict with Countries of North Africa
  - Civic War within Region of EU
  - Permanent Economic Crisis
    - Collaps of Eurozone
  - Dezintegration of European Union
- Big Terrorist Attack on the Territory of EU
  - Local Arm Conflict
  - Ecological Disaster
  - Collaps of Basic Infrastructure
  - World or European Pandemy
    - Natural Disaster

#### **Europe 2036 Driving Forces**

- Information Technology
- Internet
- Information
- Knowledge
- Education
- Science
- Information Capital
- Knowledge Capital
- Networking
- Digital Economy
- Communication

- Spirituality
- Art
- Culture
- Health
- Diversity
- Emerging Markets
- Social Capital
- Sustainability
- Information Economy
- Network Economy
- New Economy

## **Europe 2036 Scenario Europe of Alliances**

- <u>Driving Forces:</u> Industrial Policymakers plus Market
- <u>Political System:</u> Aliances of National States, National Governments, National Sovereignties, Parliament Democracy, Dictatorships, Partisan System, Corruption
- International System: Aliancies of National States as International Players
- <u>Economy:</u> Second Wave Industrial Economy, New Economy of Information Society in Selected Countries
- Security: European Security System, Security Aliances
- <u>Defense:</u> National armies, Defense Alliances
- Priorities: Second Wave Industries
- <u>Currency:</u> National Currencies
- **Competitiveness:** Partialy
- Internet: According to Economic Performance
- Social Capital: Decrease
- <u>Demography:</u> Decrease, Ageing
- Organization: Industrial Hierarchies, Crime and Shadow Economy Networks
- Society: Second Wave Industrial Society, Information Society in Selected Countries, Tribalism
- <u>Culture:</u> Industrial Unification

# Europe 2036 Scenario Superpower Europe (United States of Europe)

- <u>Driving Forces:</u> Information Technology plus Market
- <u>Political System:</u> United States of Europe, Federalism, Parliament
   Democracy, Civic Society, Government, Parliament, President, Regional Governments
- International System: United States of Europe member of UN and International Organizations
- Economy: Third Wave New Economy, Eco-Social Market Economy
- Security: European Security System
- <u>Defense:</u> European Army
- <u>Priorities:</u> Third Wave Priorities, Information Society, Science, Education, Tourism
- <u>Currency:</u> EURO
- <u>Competitiveness:</u> Global
- Internet: High Penetration
- Social Capital: Moderate Growth
- <u>Demography:</u> Stagnation, Moderate Growth
- Organization: Information and Value Networks
- Society: Third Wave Society, Civic Society
- Culture: Diversity

## **Europe 2036 Scenario Europe of Conflicts**

- <u>Driving Forces:</u> Industrial Policymakers plus Events
- <u>Political System:</u> International Agreements, National Governments, National Sovereignties, Parliament Democracy, Dictatorships, Partisan System, Corruption
- International System: National Governments Members of UN and International Organizations
- <u>Economy:</u> Second Wave Industrial Economy, New Economy of Information Society in Selected Countries
- Security: National Security Systems
- Defense: National Armies
- Priorities: Second Wave Industries
- Currency: National Currencies
- Internet: According to Economic Performance
- Competitiveness: Partialy
- Social Capital: Rapid Decrease
- Demography: Decrease, Ageing
- Organization: Industrial Hierarchies, Crime and Shadow Economy Networks
- Society: Second Wave Industrial Society, Tribalism
- <u>Culture:</u> Industrial Unification, Disruption

# Europe 2036 Scenario Puzzle Europe (European Union)

- <u>Driving Forces:</u> Third Wave Technocracy plus Market
- <u>Political System:</u> European Commission, Council of Europe, European Parliament, President, National Governments, Limited National Sovereignty, Parliament Democracy, Civic Society
- <u>International System:</u> National Statesmembers of UN and International Organizations
- <u>Economy:</u> Transformation to Third Wave New Economy, Eco-Social Market Economy
- Security: European Security System, National Security Systems
- <u>Defense:</u> European Defense System, National Armies
- <u>Priorities:</u> Third Wave Priorities, Information Society, Science, Education, Tourism, Selected Second Wave Industries
- <u>Currency:</u> EURO, National Currencies
- Internet: According of Economic Performance
- Social Capital: Stagnation or Moderate Growth
- <u>Demography:</u> Stagnation or Moderate Growth
- Organization: Hierarchies and Networks
- Society: Emerging Third Wave Society, Civic Society
- Culture: Diversity

Thank You For Your Attention!